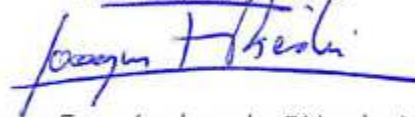


Quality policy

To Abengoa Mexico, S.A. de C.V. its products, services, systems and processes must be oriented to achieve full customer satisfaction, both internal and external, by committing to:

- Integrate Quality Management on corporate strategy, defining the guidelines to implement in all workplaces the Quality Management System and promote the continuous improvement of the efficiency of this System.
- Rational use of resources and to prevent and minimize errors, by applying continuous improvement programs and establishing objectives and targets.
- Promote active and responsible involvement of all staff and provide permanent and adequate training, allowing for participation in the process of Continuous Improvement of the System.
- Encourage teamwork and share the necessary information vital to improve the quality of our activities.
- Comply with current legislation at all times and any other commitment that the company subscribes.
- Promote innovation, new ideas, new methods and updating of the resources, essential elements for continuous improvement process whose results are projected in three dimensions:
 - Customer Satisfaction:**
 - ✓ Identification of important attributes
 - ✓ Minimization of failure rate. Control and process improvement
 - Employee satisfaction:**
 - ✓ Training and development program
 - ✓ Responsible participation
 - ✓ Recognition of achievements
 - Improved economic performance:**
 - ✓ Increased revenue by differentiation
 - ✓ Cost reduction of poor quality
 - ✓ Increase competitiveness in the markets where it operates

Mexico, July 2015



Joaquin Fernández de Piérola Marín
Chairman & CEO